

Transportation Assistance

The New American Grant Program provides limited transportation support to help participants travel to and from work. While the program does not provide direct funding for fuel or gas expenses, eligible participants may receive scheduled ride support through approved transportation services.

Ride Service Availability

Transportation assistance is provided through scheduled rides (e.g., Uber) arranged by program staff.

- Rides are available for work-related transportation only
- Requests are fulfilled based on availability and scheduling capacity
- Transportation is provided on a first-come, first-served basis

Scheduling Requirements

To request transportation assistance:

- Requests must be submitted at least **24 hours in advance**
- Ride times cannot be guaranteed more than one day in advance
- Participants should provide clear pickup and drop-off details when requesting a ride

Scheduling Priorities

Because ride availability is shared among multiple participants:

- If multiple requests are made for the same time slot, priority will be given to the earliest request received
- Participants may be scheduled for the next available time if their requested slot is already filled

Participant Responsibilities

- Participants must be ready for pickup at the scheduled time
- If a participant is more than **2 minutes late**, the ride may be canceled, and future ride requests may be impacted
- Missed or late arrivals may affect eligibility for future transportation support

Program Hours

Transportation coordination is only available during the following hours:

- Monday–Friday: 8:00 a.m. – 4:30 p.m.
- No services are available on weekends or outside of business hours

Alternative Transportation Support

If ride scheduling is not available, participants may request assistance with public transportation options, such as bus passes, when applicable.